Ethical Review Report — Excerpt

Illustrative example prepared to show report structure only. "Organization X" is fictional; no submission or review of this kind has taken place.

ORGANIZATION	REVIEW TYPE	SCOPE
Organization X (illustrative)	**Comprehensive Review**	**AI Customer Support Chatbot**

Executive Summary

Organization X submitted its AI-powered customer support chatbot policy, escalation procedures, and user-facing disclosures for independent ethical review. The review identified one area of clear strength and one finding requiring corrective action before the system's next public update. Full findings, evidence, and recommendations are provided in the complete report.

Scope of Review

Customer-facing chatbot escalation policy, data retention practices, and AI-disclosure language, assessed against the EU AI Act's Article 50 transparency obligations, the OECD AI Principles, and HCI's internal governance standards.

Findings

Transparency disclosure incomplete — FINDING

Criteria	EU AI Act Article 50 requires clearly informing users they are interacting with an AI system.
Condition	The chatbot's opening message does not explicitly state that the user is interacting with an AI.
Cause	Disclosure language was drafted before Article 50 obligations were finalized and was not subsequently updated.
Consequence	Risk of non-compliance ahead of the Article 50 deadline, and reduced user trust if the AI nature of the interaction is discovered rather than disclosed.
Corrective Action	Add an explicit AI-disclosure line to the chatbot's first message and to related user-facing documentation.

Human escalation path is well designed — STRENGTH

Criteria	Human-in-the-loop procedures should let users reach a human reviewer without unreasonable delay.
Condition	A one-click "speak to a human" option is available at every stage of the chatbot flow.
Consequence	Meaningfully reduces the risk of user harm from unresolved AI errors or misunderstandings.
Recommendation	No action required — maintain this design in future updates.

This is a two-finding excerpt for illustration only. A real HCI report covers the full submitted material, includes every finding identified, and is signed by the reviewing expert. Organization X does not exist and this excerpt does not describe an actual engagement.

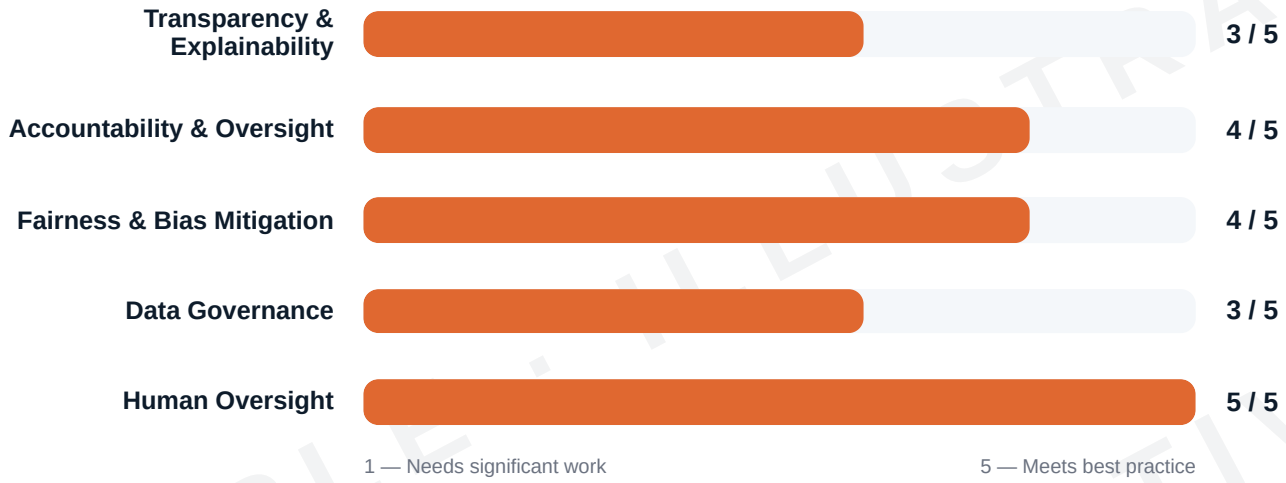
Seal shown for format only. Not a certification or conformity mark under the EU AI Act or any other regulation.

Elena Marsh

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Illustrative signature — this reviewer and report are fictional.

Illustrative Review Scorecard

Example scoring format for "Organization X" (fictional) — shows how review dimensions are summarized, not an actual assessment.



Scores illustrate the review's format only. A real HCI review scores against the specific frameworks cited in the report (EU AI Act, OECD AI Principles, UNESCO Recommendation, HCI internal standards) and is not reducible to this chart alone — the written findings are the actual deliverable.

SAMPLE · ILLUSTRATIVE